



# sustainability

REPORT 2021

GRI CONTENT INDEX

**Ind©Agri**



# GRI Content Index

## GRI 101: Foundation 2016

### General Standard Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>GRI 102: General Disclosures 2016</b>	<b>Organisational Profile</b>			
	<b>102-1</b>	Name of the organisation	About IndoAgri, Our Vision, Mission and Values	i
	<b>102-2</b>	Activities, brands, products, and services	Business Overview; Annual Report > Operation and Financial Review	11-13 AR: 12-25
	<b>102-3</b>	Location of headquarters	About IndoAgri, Our Vision, Mission and Values	i
	<b>102-4</b>	Location of operations	Business Overview	11, 13
	<b>102-5</b>	Ownership and legal form	IndoAgri is 69.5% effectively owned by PT Indofood Sukses Makmur Tbk (PT ISM). IndoAgri is listed on the Singapore Exchange Securities Trading Limited (SGX-ST). Annual Report > Corporate Structure; Annual Report > Notes to the Financial Statements; Annual Report > Statistics of Shareholdings	AR: 6 AR: 63 AR: 152-153
	<b>102-6</b>	Markets served	Business Overview > Capturing Value Across Our Value Chain; Annual Report > Group Performance Review; Annual Report > Edible Oils and Fats Review	12-13 AR: 12 AR: 24
	<b>102-7</b>	Scale of the organisation	Business Overview > Capturing Value Across our Value Chain; Annual Report > Consolidated Statement of Comprehensive Income; Annual Report > Balance Sheets	12-13 AR: 56 AR: 57-58
	<b>102-8</b>	Information on employees and other workers	Business Overview > Workforce Profile; Our People > Human, Child and Labour Rights; Appendix - Data Summary > Social Data > Employee Statistics  IndoAgri does not engage in part-time employment.  Our human resources department collates data using the central HR management information system, which adopts standard definitions of terms, in line with regulatory requirements.	13 36-37 50
	<b>102-9</b>	Supply chain	Business Overview > Capturing Value Across Our Operations in Indonesia; Responsible Sourcing > Supply Chain Traceability and Transparency	12 28
	<b>102-10</b>	Significant changes to the organisation and its supply chain	Our Sustainability Report	ii
	<b>102-11</b>	Precautionary Principle or approach	Our Approach to Sustainability > Governance & Management	04
	<b>102-12</b>	External initiatives	Our Approach to Sustainability > Governance & Management	04
	<b>102-13</b>	Membership of associations	Our Approach to Sustainability > Governance & Management  We are a member of the Indonesia Palm Oil Association (GAPKI). One of our directors, Mr. Tan Agustinus, also serves as a member in the executive board committee.	04
<b>Strategy</b>				
<b>102-14</b>	Statement from senior decision-maker	CEO Statement	01	
<b>Ethics and Integrity</b>				
<b>102-16</b>	Values, principles, standards, and norms of behavior	About IndoAgri, Our Vision, Mission and Values	ii	
<b>102-17</b>	Mechanisms for advice and concerns about ethics	Our Approach to Sustainability > Governance and Management > Whistleblowing Policy and Grievance Mechanism; Sustainability webpage > How We Manage Sustainability > Governance and Risk <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	05	



## General Standard Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
GRI 102: General Disclosures 2016	<b>Governance</b>			
	102-18	Governance structure	Our Approach to Sustainability > Sustainability Governance; Sustainability webpage > How We Manage Sustainability > Governance and Risk <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04
	<b>Stakeholder Engagement</b>			
	102-40	List of stakeholder groups	Sustainability webpage > Our Reporting > Engaging With Our Stakeholders <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	
	102-41	Collective bargaining agreements	Our People > Human, Child and Labour Rights > Freedom of Association	37
	102-42	Identifying and selecting stakeholders	Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a> Sustainability webpage > Our Reporting > Engaging With Our Stakeholders <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	
	102-43	Approach to stakeholder engagement	Sustainability webpage > Our Reporting > Engaging With Our Stakeholders <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	
	102-44	Key topics and concerns raised	Sustainability webpage > Our Reporting > Engaging With Our Stakeholders <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	
	<b>Reporting Practice</b>			
	102-45	Entities included in the consolidated financial statements	a. Our Annual Report provides an overview of all entities (subsidiaries, associates, joint ventures, agriculture assets including palm oil, transport operations, research stations and others). b. Apart from palm oil operations (83 plantations, 27 subsidiary companies in plantation management, milling and refining) and rubber operations (7 plantations, 3 subsidiary companies in plantation management and processing), all other entities in 102-45a above are excluded	AR: 63, 108-119
	102-46	Defining report content and topic Boundaries	Our Sustainability Report > Reporting Scope; Our Approach to Sustainability > Material Topics and Management; Sustainability webpage > Our Reporting > What Matters Most - Our Materiality Assessment <a href="http://www.indofoodagri.com/ourreporting.html">http://www.indofoodagri.com/ourreporting.html</a> Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	ii 06
	102-47	List of material topics	Our Approach to Sustainability > Material Topics and Management	06-07
	102-48	Restatements of information	Our Sustainability Report > Reporting Scope	ii
	102-49	Changes in reporting	No significant changes in reporting in FY2021.	
	102-50	Reporting period	Our Sustainability Report	ii
	102-51	Date of most recent report	Sustainability webpage > Our Reporting <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	
	102-52	Reporting cycle	Annual	
	102-53	Contact point for questions regarding the report	Our Sustainability Report	ii
	102-54	Claims of reporting in accordance with the GRI Standards	Our Sustainability Report	ii
	102-55	GRI content index	Sustainability webpage > Our Reporting <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	
	102-56	External assurance	Our Sustainability Report	ii



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Economic</b>				
<b>Procurement Practices</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Responsible Sourcing; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	08-09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Responsible Sourcing; Responsible Sourcing > Supply Chain Traceability and Transparency; Responsible Sourcing > Smallholder Engagement and Livelihoods; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06 08-09 28-29 31-32
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Responsible Sourcing > Supply Chain Traceability and Transparency; Responsible Sourcing > Smallholder Engagement and Livelihoods; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 28-29 31-32
<b>GRI 204: Procurement Practices 2016</b>	<b>204-1</b>	Proportion of spending on local suppliers	Reason for omission: IFAR uses the more meaningful indicators from the GRI Food Processing Sector Disclosures in place of 204-1, see below.	
<b>GRI G4 FP55 (elective use of G4)</b>	<b>FP1</b>	Percentage of purchased volume from suppliers compliant with company's sourcing policy	Responsible Sourcing > Supply Chain Traceability and Transparency	28
	<b>FP2</b>	Percentage of purchased volume verified as in accordance with responsible production standards (ISPO)	Responsible Sourcing > Sustainability Certification	28
<b>Category: Environment</b>				
<b>Materials</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	07-08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Protecting Our Environment > Use of Fertilisers, Pesticides and Chemicals; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07-08 24-25
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Protecting Our Environment > Use of Fertilisers, Pesticides and Chemicals; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 24-25
<b>GRI 301: Materials 2016</b>	<b>301-1</b>	Materials used by weight or volume	Protecting our Environment > Use of Fertilisers, Pesticides and Chemicals	24-25



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Environment</b>				
<b>Energy</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	07-08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Protecting our Environment > Climate Change and GHG Emissions; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07-08 19-20
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Protecting our Environment > Climate Change and GHG Emissions; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 19-20
<b>GRI 302: Energy 2016</b>	<b>302-1</b>	Energy consumption within the organisation	Appendix - Data Summary > Environmental Data	47-48
	<b>302-3</b>	Energy intensity	Appendix - Data Summary > Environmental Data	47-48
	<b>302-4</b>	Reduction of energy consumption	Appendix - Data Summary > Environmental Data	47-48
<b>Water &amp; Effluents</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	07-08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Protecting our Environment > Water, Waste and Effluents; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07-08 20-22
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Protecting our Environment > Water, Waste and Effluents; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 20-22
<b>GRI 303: Water and Effluents 2018</b>	<b>303-1</b>	Interactions with water as a shared resource	Protecting our Environment > Water, Waste and Effluents	20-23
	<b>303-2</b>	Management of water discharge-related impacts	Protecting our Environment > Water, Waste and Effluents	22, 23
	<b>303-3</b>	Water withdrawal	Protecting our Environment > Water, Waste and Effluents	21



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Environment</b>				
<b>Biodiversity</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	07-08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Protecting our Environment > Protection of Forests, Peatland and Biodiversity; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07-08 16-18
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Protecting our Environment > Protection of Forests, Peatland and Biodiversity; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 16-18
<b>GRI 304: Biodiversity 2016</b>	<b>304-4</b>	IUCN Red List species and national conservation list species with habitats in areas affected by operations	Sustainability webpage > Environmental Performance <a href="http://www.indofoodagri.com/environmental-performance.html">http://www.indofoodagri.com/environmental-performance.html</a>  The total number of IUCN Red List species and national conservation list species with habitats in areas affected by IndoAgri's operations is 76 species , as of December 2021.	
<b>Emissions</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	07-08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Protecting our Environment > Climate Change and GHG Emissions; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07-08 19-20
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Protecting our Environment > Climate Change and GHG Emissions; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 19-20
<b>GRI 305: Emissions 2016</b>	<b>305-4</b>	GHG emissions intensity	Appendix - Data Summary > Environmental Data > GHG Emissions	48



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Environment</b>				
<b>Waste</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	07-08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Protecting our Environment > Water, Waste and Effluents; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07-08 21-23
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Protecting our Environment > Water, Waste and Effluents; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 21-23
<b>GRI 306: Waste 2020</b>	<b>306-1</b>	Waste generation and significant waste-related impacts	Protecting our Environment > Water, Waste and Effluents	21, 22
	<b>306-2</b>	Management of significant waste-related impacts	Protecting our Environment > Water, Waste and Effluents	21, 22
	<b>306-3</b>	Waste generated	Protecting our Environment > Water, Waste and Effluents	23
	<b>306-4</b>	Waste diverted from disposal	Protecting our Environment > Water, Waste and Effluents	21, 22
	<b>306-5</b>	Waste diverted to disposal	Protecting our Environment > Water, Waste and Effluents	21, 22
<b>Environmental Compliance</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	07-08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Protecting our Environment > Fire Control and Haze Prevention; Protecting our Environment > Water, Waste and Effluents; Appendix - Data Summary > Environmental Data > PROPER Evaluation and ISO 140001 Certification Status; Sustainability webpage > How We Manage Sustainability; <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07-08 18 20-23 49
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05
<b>GRI 307: Environmental Compliance 2016</b>	<b>307-1</b>	Non-compliance with environmental laws and regulations	Protecting our Environment > Water, Waste and Effluents;	22
			Appendix - Data Summary > Environmental Data > PROPER Evaluation and ISO 140001 Certification Status	49



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Environment</b>				
<b>Supplier Environmental Assessment</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Responsible Sourcing; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	08-09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Environmental Protection; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Responsible Sourcing; Responsible Sourcing > Sustainability Certification; Responsible Sourcing > Supply Chain Traceability and Transparency; Responsible Sourcing > Supplier Engagement and Assessment; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 07 08-09 28 28 29
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Responsible Sourcing > Sustainability Certification; Responsible Sourcing > Supply Chain Traceability and Transparency; Responsible Sourcing > Supplier Engagement and Assessment; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 28 28 29
<b>GRI 308: Supplier Environmental Assessment 2016</b>	<b>308-1</b>	New suppliers that were screened using environmental criteria	Responsible Sourcing > Sustainability Certification; Responsible Sourcing > Supply Chain Traceability and Transparency; Responsible Sourcing > Supplier Engagement and Assessment	28 28 29
<b>Category: Social</b>				
<b>Sub-Category: Labour Practices and Decent Work</b>				
<b>Employment</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	10
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-38
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05
<b>GRI 401: Employment 2016</b>	<b>401-1</b>	New employee hires and employee turnover	Appendix - Data Summary > Social Data  We opt to report only new hire numbers and turnover rates in order to provide meaningful reporting (this is our reason for omission of new hire rates and turnover numbers). The key outcome of the reported data is to understand the trends as production and operations change over time.	51





## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Labour Practices and Decent Work</b>				
<b>Labour-Management Relations</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts Occur <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-38
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 37
<b>GRI 402: Labour-Management Relations 2016</b>	<b>402-1</b>	Minimum notice periods regarding operational changes	No minimum notice period or specific provisions on consultation/negotiation are required to be stated in a CLA under Indonesian regulations. If new changes arise eg, a merger, we would follow Indonesia Financial Services Authority (Bapepam/OJK) laws and UU No. 11- tahun 2020 . The employees should be informed 30 days before AGM. Other changes such as new policies that will impact on our workers are supported by awareness raising or training prior to implementation.	
<b>Occupational Health and Safety</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Occupational Health and Safety; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 34-36
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Occupational Health and Safety; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 34-35



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Labour Practices and Decent Work</b>				
<b>Occupational Health and Safety</b>				
<b>GRI 403: Occupational Health and Safety 2018</b>	<b>403-1</b>	Occupational health and safety management system	Our People > Occupational Health and Safety	34
	<b>403-2</b>	Hazard identification, risk assessment, and incident investigation	Our People > Occupational Health and Safety	34-35
	<b>403-3</b>	Occupational health services	Our People > Occupational Health and Safety	34-35
	<b>403-4</b>	Worker participation, consultation, and communication on occupational health and safety	Our People > Occupational Health and Safety  Collective Labour Agreements (CLAs), formed through bipartite discussions between representatives from the Company and respective labour unions, cover occupational health and safety, an OHS Trustee Committee, training, and grievance mechanisms. Collective Labour Agreements are communicated to all employees to whom it applies. Periodic workplace inspection, safety audit, and accident evaluations are also completed with employee representatives. Workers not covered by CLAs are covered by Company Regulation, which is guided by national regulations on OHS.	34-35
	<b>403-5</b>	Worker training on occupational health and safety	Our People > Occupational Health and Safety	34-35
	<b>403-6</b>	Promotion of worker health	Our People > Occupational Health and Safety Our Approach to Sustainability > Pandemic Resilience	35 10
	<b>403-7</b>	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Our People > Occupational Health and Safety	35
	<b>403-9</b>	Work-related injuries	Appendix - Data Summary > Social Data > Health and Safety Data	49
	<b>Training and Education</b>			
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Training and Development; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 38
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Progress in 2021; Our People > Training and Development; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 34 38
<b>GRI 404: Training and Education 2016</b>	<b>404-1</b>	Average hours of training per year per employee	Appendix - Data Summary > Social Data > Training Hours  We opt to omit reporting the average hours, and instead show the exact hours collated by employee type and gender. The reason for the omission is that the use of an average makes the disclosure substantially less meaningful.	51



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Labour Practices and Decent Work</b>				
<b>Diversity and Equal Opportunity</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-37
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 37
<b>GRI 405: Diversity and Equal Opportunity 2016</b>	<b>405-1</b>	Diversity of governance bodies and employees	Appendix - Data Summary > Social Data > Employee Statistics; Annual Report > Corporate Governance	50 AR: 36
<b>Sub-Category: Human Rights</b>				
<b>Non-discrimination</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-37
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 36-37
<b>GRI 406: Non-discrimination 2016</b>	<b>406-1</b>	Incidents of discrimination and corrective actions taken	Our People > Human, Child and Labour Rights	37



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Human Rights</b>				
<b>Freedom of Association and Collective Bargaining</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-37
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 37
<b>GRI 407: Freedom of Association and Collective Bargaining 2016</b>	<b>407-1</b>	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Our People > Human, Child and Labour Rights	37
<b>Child Labour</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Focus on Key Sustainability Topics; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-37
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	06-07 36-37
<b>GRI 408: Child Labour 2016</b>	<b>408-1</b>	Operations and suppliers at significant risk for incidents of child labour	Our People > Human, Child and Labour Rights	36-37



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Human Rights</b>				
<b>Forced or Compulsory Labour</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-37
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 36
<b>GRI 409: Forced or Compulsory Labour 2016</b>	<b>409-1</b>	Operations and suppliers at significant risk for incidents of forced or compulsory labour	Our People > Human, Child and Labour Rights	36
<b>Security Practices</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Occupational Health and Safety; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Occupational Health and Safety; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 36
<b>GRI 410: Security Practices 2016</b>	<b>410-1</b>	Security personnel trained in human rights policies or procedures	Our People > Occupational Health and Safety	36



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Human Rights</b>				
<b>Human Rights Assessment</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > People; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 36-37
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Our People > Human, Child and Labour Rights; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 36-37
<b>GRI 412: Human Rights Assessment 2016</b>	<b>412-1</b>	Operations that have been subject to human rights reviews or impact assessments	Responsible Sourcing > Supply Chain Traceability and Transparency  Our whistle-blower mechanism yielded no alerts of Policy breaches of human rights in 2021.	29
<b>Sub-Category: Society</b>				
<b>Local Communities</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Community Relations; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Community Relations; Community Relations > Community Rights and Relations; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 07 09 40-42
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Community Relations > Community Rights and Relations; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 40-42
<b>GRI 413: Local Communities 2016</b>	<b>413-1</b>	Operations with local community engagement, impact assessments, and development programs	Community Relations > Community Rights and Relations  We understand the community needs of all sites based on Social Impact Assessments.	40



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Society</b>				
<b>Supplier Social Assessment</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Responsible Sourcing; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	08
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability; Focus Areas > Responsible Sourcing; Responsible Sourcing > Supply Chain Traceability and Transparency; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06-07 08 29
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Responsible Sourcing > Progress in 2021; Responsible Sourcing > Supply Chain Traceability and Transparency; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 27 29
<b>GRI 414: Supplier Social Assessment 2016</b>	<b>414-1</b>	New suppliers that were screened using social criteria	Responsible Sourcing > Supply Chain Traceability and Transparency	29
<b>Sub-Category: Product Responsibility</b>				
<b>Customer Health and Safety</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Product Integrity; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Product Integrity Product Integrity > Product Quality and Safety; Product Integrity > Customer Service and Satisfaction; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06 09 44-45 46
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Product Integrity > Product Quality and Safety; Product Integrity > Customer Service and Satisfaction; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 44-45 46
<b>GRI 416: Customer Health and Safety 2016</b>	<b>416-1</b>	Assessment of the health and safety impacts of product and service categories	Product Integrity > Product Quality and Safety	44-45
	<b>416-2</b>	Incidents of non-compliance concerning the health and safety impacts of products and services	Product Integrity > Product Quality and Safety	44-45



## Topic Specific Disclosures

GRI Standard	Disclosure Number	Disclosure Title	Information location, Direct responses, Reasons for omission as applicable	Page Number(s)
<b>Category: Social</b>				
<b>Sub-Category: Product Responsibility</b>				
<b>Marketing and Labeling</b>				
<b>GRI 103: Management Approach 2016</b>	<b>103-1</b>	Explanation of the material topic and its Boundary	Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Product Integrity; Sustainability webpage > Our Reporting > Where Material Impacts <a href="http://www.indofoodagri.com/our-reporting.html">http://www.indofoodagri.com/our-reporting.html</a>	09
	<b>103-2</b>	The management approach and its components	Our Approach to Sustainability > Governance & Management; Our Approach to Sustainability > Material Topics and Management; Our Approach to Sustainability > Our Approach on Key Sustainability Focus Areas > Product Integrity; Product Integrity > Product Information, Packaging and Marketing; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 06 09 45-46
	<b>103-3</b>	Evaluation of the management approach	Our Approach to Sustainability > Governance & Management; Product Integrity > Product Information, Packaging and Marketing; Sustainability webpage > How We Manage Sustainability <a href="http://www.indofoodagri.com/managing-sustainability.html">http://www.indofoodagri.com/managing-sustainability.html</a>	04-05 45-46
<b>GRI 417: Marketing and Labeling 2016</b>	<b>417-1</b>	Requirements for product and service information and labeling	Product Integrity > Product Information, Packaging and Marketing	45-46
	<b>417-2</b>	Incidents of non-compliance concerning product and service information and labeling	Product Integrity > Product Information, Packaging and Marketing  No incidents of non-compliance with regulations and codes on product information and labeling	45-46